

**OBJECTIVE**

Seeking a 250 hour practicum or entry-level Human Services position that bridges direct service and program development. I want to gain experience supporting clients and agencies while contributing to data-informed approaches that strengthen community systems.

SKILLS

- Skilled in building rapport and fostering trust with clients and teams
- Coordinating with community partners and stakeholders
- Strong active listening and conflict resolution skills
- Ability to analyze data to improve service delivery outcomes
- Ability to communicate effectively with diverse populations
- Demonstrated commitment to ethical practice and confidentiality

EDUCATION & TRAINING**Quinsigamond Community College**

Worcester, MA

*Associate of Science, Human Services**(Expected May 2026)*

- Commonwealth Honors Program, Psi Beta National Honor Society (Publicity Officer, Research Program Participant), Phi Theta Kappa Honor Society, Human Services Club

Harvard University

Cambridge, MA

*Bachelor of Liberal Arts in Extension Studies**(Expected May 2027)**Government Major | Psychology / Comp Sci Minor*

- Completed advanced coursework in Political Science, Mathematics, and Computer Science
- Vice President, Harvard Extension International Relations Club

American Red Cross

Worcester, MA

*Adult & Pediatric First Aid/CPR/AED**(October 2025)***EXPERIENCE****Chief Marketing Officer**

Housing Us, Inc

*Jun 2024 - Aug 2025**Short Hills, NJ*

- Led rebranding and communications strategy to align organizational messaging with affordable housing advocacy and equity goals
- Collaborated with leadership to develop outreach campaigns supporting access to stable housing and community-based partnerships
- Designed and implemented new website improving information accessibility and user experience for diverse populations
- Streamlined internal processes to reduce duplication and strengthen coordination across departments and stakeholders
- Conducted research and data analysis to inform housing policy narratives and measure program impact
- Developed training materials to improve clarity and consistency in staff and community communication
- Partnered with finance and development teams to ensure mission-driven storytelling aligned with funding requirements
- Advocated for trauma-informed and inclusive communication practices within organizational culture

Project Manager & Business Consultant

AmyWorks, LLC

Nov 2017 – Feb 2025

Worcester, MA

- Managed cross-functional projects for nonprofits and social enterprises focused on health, education, and housing equity
- Conducted user research to ensure accessibility for individuals with disabilities and diverse language needs
- Supported client teams through training, technical assistance, and community outreach strategy

Executive Creative Director

Flannel Studios

Dec 2015 – Nov 2017

Worcester, MA

- Supervised interdisciplinary teams delivering digital and advocacy campaigns for mission-driven clients
- Used data analysis and human-centered design to improve audience engagement and clarity
- Coordinated with clients to align creative strategy with measurable social outcomes